

Copyright & Trademark Policy

Effective Date: August 1, 2026

11th Hour Print Solutions respects the intellectual property rights of others and expects customers to do the same.

1. Customer Responsibility

Customers are solely responsible for all artwork, logos, images, text, designs, and other materials submitted for production. By submitting content, customers represent and warrant that they possess all necessary rights, licenses, permissions, and authorizations required to reproduce, distribute, and print the submitted materials.

2. Prohibited Content

We may refuse or cancel any order involving content that appears to:

- Infringe copyrights
- Infringe trademarks
- Violate rights of publicity or privacy
- Misappropriate trade secrets
- Violate applicable laws or regulations

3. Trademarked Content

Submission of a logo, brand name, slogan, sports team mark, celebrity image, licensed character, or similar content may require proof of authorization. The Company may request documentation verifying ownership or permission before production.

4. Copyrighted Content

Customers may not submit copyrighted content unless they own the copyright or possess written authorization from the copyright owner. Examples include:

- Artwork
- Photographs
- Illustrations
- Digital designs
- Published materials

5. Right to Refuse Service

The Company reserves the right to reject, suspend, or cancel any order that, in its sole judgment, may infringe intellectual property rights or create legal risk.

6. Repeat Infringers

Customers who repeatedly submit infringing materials may have their accounts suspended or terminated.

7. Reporting Infringement

Rights holders who believe their intellectual property has been used improperly may submit a notice pursuant to our DMCA Notice Procedure.

11th Hour Print Solutions

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