

Privacy Policy

Effective Date: August 1, 2026

Privacy Policy for Spirit11.com

Spirit11.com ("Website," "we," "us," or "our") is owned and operated by **11th Hour Printing Solutions**. We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our Website, purchase products, or otherwise interact with our services.

By using Spirit11.com, you agree to the collection and use of information in accordance with this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

Personal Information

When you place an order, create an account, subscribe to our newsletter, or contact us, we may collect:

- Name
- Billing and shipping address
- Email address
- Phone number
- Payment information
- Account login credentials
- Any information you voluntarily provide

Non-Personal Information

We may automatically collect certain information about your device and browsing activity, including:

- IP address
- Browser type
- Operating system
- Device information
- Pages viewed
- Referral sources
- Date and time of visits

Cookies and Tracking Technologies

We use cookies, pixels, and similar technologies to improve user experience, analyze website traffic, and support marketing efforts.

You can control cookies through your browser settings; however, disabling cookies may affect Website functionality.

2. How We Use Your Information

We use collected information to:

- Process and fulfill orders
- Provide customer service and support
- Manage user accounts
- Communication regarding orders and transactions
- Send promotional emails and marketing communications (where permitted by law)
- Improve our website, products, and services
- Detect and prevent fraud or unauthorized activity
- Comply with legal obligations

3. Payment Processing

Payments made through Spirit11.com may be processed by third-party payment providers. We do not store full payment card information on our servers unless specifically stated otherwise.

Payment processors are responsible for securely handling your payment information in accordance with their own privacy policies and applicable security standards.

4. Sharing of Information

We do not sell your personal information.

We may share information with:

- Shipping and fulfillment providers
- Payment processors
- Marketing and analytics service providers
- Website hosting and technology partners
- Legal authorities when required by law
- Professional advisors and business partners as necessary

Information is shared only to the extent reasonably necessary for business operations or legal compliance.

5. Marketing Communications

If you opt to receive marketing communications, we may send newsletters, promotional offers, and product updates.

You may unsubscribe at any time by clicking the unsubscribed link in our emails or contacting us directly.

6. Data Retention

We retain personal information only as long as necessary to:

- Fulfill the purposes described in this Privacy Policy
- Complete transactions
- Maintain business records
- Comply with legal, tax, accounting, or regulatory requirements

7. Data Security

We implement commercially reasonable administrative, technical, and physical safeguards designed to protect your information from unauthorized access, use, alteration, or disclosure.

However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security.

8. Your Privacy Rights

Depending on your location, you may have rights regarding your personal information, including:

- Access to personal data
- Correction of inaccurate information
- Deletion of personal data
- Restriction of processing
- Data portability
- Objection to certain uses of personal information

To exercise these rights, please contact us using the information provided below.

9. California Privacy Rights

If you are a California resident, you may have rights under applicable California privacy laws, including the right to know what personal information we collect, request deletion of personal information, and request correction of inaccurate information.

We will not discriminate against you for exercising your privacy rights.

10. Children's Privacy

Spirit11.com is not directed to children under the age of 18, and we do not knowingly collect personal information from children.

If we become aware that information has been collected from a child without appropriate consent, we will take reasonable steps to delete such information.

11. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

We encourage users to review the privacy policies of any third-party sites they visit.

12. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. Changes will become effective upon posting the revised Privacy Policy on the Website.

Your continued use of the Website after any changes constitutes acceptance of the updated Privacy Policy.

13. Contact Information

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact:

11th Hour Printing Solutions

Operator of Spirit11.com

- Email: sales@11thhourbix.com
Phone: 407.850.0708
Mailing Address: 9424 Southridge Ridge Park, Ste. 800, Orlando, FL 32819

14. U.S. State Privacy Compliance

Where applicable, Spirit11.com will comply with state privacy laws, including those providing rights related to access, correction, deletion, and portability of personal information.

Residents of applicable states may submit privacy requests using the contact information listed above.

By using Spirit11.com, you acknowledge that you have read and understood this Privacy Policy.