

Secure Checkout Policy

11th Hour Print Solutions

Effective Date: August 1, 2026

Purpose

11th Hour Print Solutions is committed to providing a safe and secure checkout experience for all customers. This policy explains how payment information is protected and how transactions are processed through our storefront.

Secure Transactions

All checkout transactions are processed using industry-standard encryption technologies designed to protect customer information during transmission. Sensitive payment data is transmitted through secure connections and handled by trusted payment processing providers.

Payment Information

11th Hour Print Solutions does not intentionally store full payment card numbers, card verification values (CVV), or other sensitive payment credentials on its storefront systems unless specifically required and securely managed in accordance with applicable standards and regulations.

Fraud Prevention

Orders may be reviewed for potential fraud, unauthorized activity, or suspicious behavior. We reserve the right to delay, verify, or cancel transactions that appear fraudulent or violate our terms and conditions.

Customer Responsibilities

Customers are responsible for providing accurate billing and shipping information, protecting their account credentials, and promptly reporting any unauthorized account activity.

Third-Party Payment Providers

Payments may be processed by third-party payment service providers. These providers maintain their own privacy and security practices. Customers should review the applicable policies of the payment provider used during checkout.

Data Protection

Customer information collected during checkout is handled in accordance with our privacy practices and applicable laws. Access to transaction-related information is restricted to authorized personnel with a legitimate business need.

Order Verification

Additional verification may be required for certain orders, including high-value transactions, custom orders, or orders flagged by automated fraud detection systems.

Policy Updates

11th Hour Print Solutions may update this Secure Checkout Policy at any time. Revised versions become effective upon posting to the storefront.

Contact Information

For questions regarding checkout security or payment processing, customers may contact 11th Hour Print Solutions through the storefront's designated customer service channels.

11th Hour Print Solutions

Email: sales@11thhourbiz.com

Phone: 407.850.0708

Address: 9424 Southridge Ridge Park, Ste. 800, Orlando, FL 32819